

**IMO STATE GOVERNMENT**  
**IMO WATER AND SEWERAGE CORPORATION**

Ugwu Orji, Okigwe Road, Owerri, Imo State Tel No: 08062328177

<https://www.iswsc.org.ng>

**GRIEVANCE REDRESS MECHANISM FOR COMPLAINTS**

MINISTRY CONTACT INFORMATION:

Office: Customer care unit,  
Water department

Responsible officer: Principal Water Officer

Dedicated Phone: 08062328177

Email:

For more information, enquiry, or complaints please contact

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Signed:

Managing Director/CEO, IMO State Water and Sewerage Corporation

26<sup>th</sup> March, 2024