

MINISTRY OF TRADE AND INVESTMENT

GRIEVANCE REDRESS MECHANISM (GRM) RESPONSE STATUS FORM

S/N	APPLICATION NO	NAME OF COMPLAINANT	CONTACT DETAILS	DATE OF COMPLAINT	DESCRIPTION OF COMPLAINT	RESPONSIBLE MINISTER, DEPARTMENT AND AGENCY (INDIA)	MODE/CHANNEL OF RECEIVING GRIEVANCE	DETAILS OF WHERE THE REPORT WAS MADE	STATUS OF COMPLAINT	ACTIONS TAKEN	FINAL RESOLUTION & DATE	FEEDBACK GIVEN	MODE/CHANNEL OF FEEDBACK	OFFICER COMPLETING THE FORM
1	1/1/20/0001	Jeffrey Chikeamaka	05033163963	17/8/2024	Extortion by Revenue Agents	Ministry of Trade & Investment	Phone call	Raff market Owerri	Concluded	Investigation about the new rate Directive to Owerri park	Sanctification of market approved rate Order for leadership to investigate the matter	The rate is Public enlightenment		Reoma Ezeobi
2	1/1/20/0002	Ufoma Okwue	080337671384	28/9/2024	Illegal motor park	Ministry of Transport	Radio Phone in program	Ham Street, Owerri	Concluded	Disbandment of the park (06.02.25) Re-allocation to the original Alorwe (06.22.25)	Order for removal of the park Through the leadership of Owerri park		Reoma Ezeobi	
3	1/1/20/0003	Ingelhar Benson	08063881123	30/10/24	Double shop allocation	Ministry of Trade & Investment	Walk-in	Owerri main market	Concluded	Constitution of investigative committee Payment of penalties for non-payment of shop to Inventory/Seize handing of Imo State TIA Account for payment	Allocation/Letter		Reoma Ezeobi	
4	1/1/20/0004	Udochukwu John	08032547379	20/12/24	Activities of Vehicle Inspection Officer	Ministry of Transport	Phone call	Owerri-Umuahia Express Way	Concluded	Directive to provide the papers as requested by VIOs		Phone/ Text message	Reoma Ezeobi	